MARIO SIMPSON

What Customers Say — A Customer Experience Record

Jewellery Concierge & Repair Specialist, Yang's Jewellery — Cambridge Centre, Cambridge, ON (June 2024 – Present)

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Yang's Jewellery holds a 4.9-star Google rating across 1,237 customer reviews. In the last six months alone, 36 customers mentioned Mario by name in their review — every one of them a five-star review.

FEATURED REVIEW — A CUSTOM ENGAGEMENT RING

"After reaching out to several jewellers to explore redesigning my engagement ring, Mario was the only person who genuinely made me feel like my vision mattered. From our very first conversation, he was dedicated to making sure I ended up with exactly what I wanted, never trying to push me toward something that wasn't right for me."

"He was incredibly patient throughout the entire process, taking the time to walk me through every option in detail… At every step, Mario listened, offered thoughtful advice, and made me feel confident that we were creating something truly special. When I finally saw the finished ring, I couldn't have been happier. It exceeded every expectation I had, and I honestly couldn't imagine trusting anyone else with something so meaningful."

"I would recommend any couple looking for engagement rings, custom jewelry, or wedding bands to work with Mario… I can't wait to come back after our wedding in October to have our wedding rings engraved with our wedding date. Knowing Mario will be part of another special milestone makes it even more meaningful."

— Ally Harrison, Google review, 2 months ago ★★★★★

CUSTOM DESIGN & BRIDAL

"Had a wonderful experience with Mario tonight. He helped my fiancé and I start the journey of finding me the perfect ring and was an absolute delight. He took some info to help customize a ring for me and I can't wait to see what he comes up with!"

— Melanie Poulin, Google review, 3 weeks ago ★★★★★

"Had a custom piece made there, it turned out WAY nicer than I expected. very fairly priced, staff was great all around. Provided weekly updates even when on vacation. Hit up Mario he's your guy!"

— Joel Vieira, Google review, 2 months ago ★★★★★

PROBLEM-SOLVING, REPAIRS & WATCH EXPERTISE

"Huge shoutout to Mario! I brought in an aftermarket watch strap that 3 different jewelers in town said was 'impossible' to fit. Mario somehow worked his magic and got it installed perfectly. Later that same day it broke off because the wrong pin was used, so I brought it back and he redid everything with the correct pins completely free of charge. Amazing service, super helpful, and clearly knows his craft. Mario is an absolute goat. Highly recommend!"

— Sani Timothy, Google review, 5 months ago ★★★★★

“Mario was very knowledgeable and helpful and straightforward with the process of getting my wife’s ring fixed and we even got it back looking better than it had looked before… Will definitely be back!”
— joram nowak, Google review, 3 months ago ★★★★★

“Mario is the man. Tracked down a crystal for my 50s omega and has it looking brand new.”
— Adam Romero, Google review, 4 months ago ★★★★★

“Mario and Anna were so helpful with repairing a chain… Mario is extremely knowledgeable about the pieces and the proper way to handle / fix them. We will definitely be heading back for any jewelry needs!”
— Stephanie Loukes, Google review, 5 months ago ★★★★★

GOING THE EXTRA MILE

“If you are looking for exceptional customer service when shopping for your someone special or for yourself, visit Yang’s Jewellery and Mario is the best. He assisted me with my watch repair… I was from out of town and it was almost closing time on Saturday evening and he still took the time to help me. I will be back to shop at Yang’s Jewellery in the near future!!”
— Ruthann OConnell, Google review, a month ago ★★★★★

“Mario at Yang’s Jewelry fixed my bracelet and wouldn’t charge me a thing. Incredible service and a genuinely kind person. This is the place to go for all your jewelry needs!!”
— Diane Ellis, Google review, 4 months ago ★★★★★

“Dealing with Mario was terrific. Made sure I got my item on time for our anniversary.”
— Jay Bussink, Google review, 2 months ago ★★★★★

KNOWLEDGE & THE CUSTOMER EXPERIENCE

“From the moment I walked in, Mario was warm, welcoming, and genuinely attentive. He took the time to understand exactly what I was looking for and offered a variety of thoughtful options and suggestions that really matched my style and needs. I never felt rushed or pressured, and his knowledge and guidance made the whole process easy and enjoyable.”
— Julie Amador, Google review, 6 months ago ★★★★★

“walked into yangs and had mario help me adjust my watch, very respectful, helpful and funny. someone get that man a raise”
— Anthony Sousa, Google review, 4 weeks ago ★★★★★

“Mario was a great seller! Had amazing knowledge of the watches and found me my perfect first watch!”
— Ryan Schultz, Google review, 5 months ago ★★★★★

IN THEIR WORDS — SHORT & SWEET

“Mario was super helpful and a great laugh!” — Sam Smythe • “Mario hooked me up. 10/10” — Josh Brown • “If I could give 6 stars I would!” — Johnathan Pamminger • “Mario is always amazing!!!” — Victoria Rebelo • “mario is amazing (made me spend money tho)” — Olivia Rebelo • “super amazing service by Mario!” — Shayan Touseef

Reviews reproduced from the Yang's Jewellery Google listing, retrieved October 20, 2026. A selection is shown; all 36 reviews naming Mario in the last six months were five-star. Ellipses mark excerpts shortened for length — full texts appear on the store's Google listing.